



PRIVACY POLICY

INTRODUCTION

TeknologyLabs knows that you care about how your personal information is used and shared and we take your privacy seriously. Please read the following to learn more about our privacy policy and to be aware that visiting, browsing, accessing, using resources, tools, softwares or services provided by ReachICE, you acknowledge that you accept the practices and policies outlined in this Privacy Policy.

Scope: This Privacy Policy covers all software and services from TeknologyLabs, including, but not limited to, software for mobile devices on ReachICE and service on ReachICE, provided directly by the company or by third-party technology platforms.

INFORMATION WE RECEIVE

Personal information

When you install the software, and/or sign up and access a ReachICE service, we collect some personal information such as your name, email address, phone number, and location data. We log the text of SMS messages, data regarding the incoming and outgoing phone calls of your mobile device (but not the audio), and collect the address book information, contacts, and calendar appointments from your mobile device.

Due to the nature and the explicit and public purpose of ReachICE services, during continuous use of the software and/or service we also automatically collect, depending on the technology platform, and with varying frequency, your devices location (using GPS or network triangulation), mobile device identifiers, MAC address, battery level, IP address, operating system data, usage data from software installed on the device, mobile network identification data, and sensor data, which vary according to the availability of the devices hardware, software, and technology platform, including but not limited to the accelerometer, gyroscope, proximity sensor, light, gestures, and geomagnetic sensor, among others.

To provide you with services

We may provide information to service providers who help us operate ReachICE. For example, we may use third parties to help host our site, send e-mails or SMS related to the operation of ReachICE, removing repetitive information from our user lists, to any process payments or to provide search results. These service providers can technically access your personal information for use for a limited time but when this occurs, it is reasonable to apply the contractual and technical protections of limiting the use of this information to help us provide the ReachICE service.

To offer services in association with other companies

We may provide services in conjunction with other companies. If you opt in for these services, we may share your information to facilitate this service. However, we will identify the partners and display the privacy policy before you use such services.

To respond to legal requests and prevent losses

We may disclose information due to subpoenas, court orders or other requests (of civil and criminal nature) imposed by local current legislation. We may also share information to prevent fraud or other illegal activities, to prevent imminent physical harm or to protect ourselves from people who try to violate our Terms and Conditions of Use. This may include sharing information with other companies, lawyers, courts or other government entities.

Transfer in case of sale or change of corporate control/shareholder



It's possible that during your experience on ReachICE, additional information may be requested to complete your profile. In some cases, additional information may be requested for reasons of security or to provide specific services.

Not all information and data collected are available for direct user access through software interfaces or services, and may be processed together with other information and data stored in part or in whole in accordance with the features of the software or service.

Payment and transactions

TeknologyLabs may collect details of any transactions or payments made through the ReachICE software or services within the limits of existing legislation, but only in the event that you have granted access to this data by your consent.

Location

Your personally identifiable location information is only accessible by you or a person established as your legal representative with TEKNOLOGYLABS. When features that rely on sharing location information are available, we will present you with an opt-in that allows you to choose whether to participate and share this information with another person.

Navigation Data

When you access the ReachICE software or a ReachICE service through a compatible device, we collect personally identifiable information about navigation flow, access time, clicks, resource utilization, interaction with content, and interaction with other users of the software.

HOW WE USE YOUR INFORMATION

We use the personally identifiable information we collect to try to provide a safe, efficient and personalized experience. Here are some of the details on how we can do this:

To manage our services

We use the information we collect to provide our services and features, to measure and improve the services and features and to provide you with support as a customer. We use the information to prevent potentially illegal activities and enforce our Terms and Conditions of Use. We also use a

If the ownership of part or all of the assets of TEKNOLOGYLABS are acquired by another company or legal entity, we may transfer your information to the new owner so the service can continue to operate. In this case, the information would be subject to the commitments in the pre-existing Privacy Policy.

CHILDREN'S PRIVACY

ReachICE software and services allow parents to monitor their children's location, and their context and behavior information when they are connected in the same ReachICE account. If you want to add a child under 13 years of age to your ReachICE account, you must contact us in order to obtain the "Parental Consent Form" document, which must be completed, signed, and returned to ReachICE. Of course, at any time, if you suspect that we inadvertently had access to data from a child under 13 without your consent, please contact us via e-mail at help@ReachICE.com. We can then analyze this request and prevent future occurrences.

HOW WE PROTECT YOUR INFORMATION

We do our best to keep your information secure, but we need your help with regard to preserving good practices of use and secure access to the Internet.

Measures we take to keep your information secure

We keep your information protected by a firewall server. We store your critical information such as login and password in encrypted form to prevent access by third parties. We do not have access nor do we store any payment information like credit cards, or banking account information on websites of payment intermediaries that may have integration with ReachICE. We also use automated measures to improve security, such as behavior analysis originating from users suspected of fraudulent or anomalous actions. We limit the use of site resources in response to possible signs of abuse. We remove inappropriate content or links to illegal content and we can suspend or terminate accounts for violations of our Terms and Conditions.

Conditions of Use

Risks inherent in the use of online services in general Although TEKNOLOGYLABS defines privacy options that limit access to your



variety of technological systems to detect and deal with the anomalous activity and prevent abuses. These efforts may occasionally result in temporary or permanent suspension or termination of some features for some users.

To contact you

We use your information to better manage the communication with our users.

Other situations

If we are notified that a user has passed away, we can allow the family to have access to your account history or solicit the closure of it, provided that they prove their legitimacy before the law to do so.

HOW WE SHARE YOUR INFORMATION

TeknologyLabs only share personally identifiable information with third parties when that sharing is permitted by you, or when its necessary to complete an action in the software or service, or when legally required to do so. Here are some situations where this can occur:

When you make a payment

Once you perform any transactions or make payments on ReachICE, the TeknologyLabs assumes that may share this information with third parties responsible for this transaction processing and will require that those third parties agree to respect the privacy of your information.

To help improve or promote our services

We may share information and aggregate data we collect on usage and user behavior with third parties, to help improve or promote ReachICE, but we do it in such a way that no individual user can be identified or linked to any specific action or information.

TeknologyLabs allows third-party companies to collect certain information from users of ReachICE software or services. These companies may utilize cookies, pixels or other technologies to collect and use non-personally identifiable information (e.g., hashed data, click stream information, browser type, time and date, subject of advertisements clicked or scrolled over) during your visits to this and other web sites in order to provide advertisements about goods and services likely to be of greater interest to you.

information, please, be aware that no security measures are perfect or impenetrable. We cannot control the actions of other users with whom you share your information within and outside the Internet. We cannot guarantee that only authorized people will see your information. We cannot guarantee that the information you share on ReachICE will not become public. We are not responsible for invasion by third parties of any privacy settings or security measures on ReachICE. You can reduce these risks by using safe practices of common sense, such as choosing a strong password, using different passwords for different services, not accessing ReachICE from public or shared computers and using updated antivirus software on your computer.

INFORMATION AND DATA STORAGE PERIOD

We keep your information and personally identifiable information stored for as long as your account remains active, and after deactivation, for the minimum time required by local regulations. After this period, the data are anonymized and lose any and all possibility of personal identification, and are used only for statistical purposes by ReachICE.

CHANGES

TEKNOLOGYLABS may periodically change the ReachICE Privacy Policy. When these changes are completed, TEKNOLOGYLABS will provide a copy of the new Privacy Policy on the site www.ReachICE.com. You understand and agree that by accessing, browsing and/or using the pages, resources and tools on the site www.ReachICE.com after the date of the Privacy Policy changes, TEKNOLOGYLABS will treat your use as acceptance of the new updated Privacy Policy.

QUESTIONS

If you have any questions about privacy using ReachICE or other software, services or products from TEKNOLOGYLABS, contact us via the website. We will make every effort to answer your questions within a reasonable amount of time.